

Last updated: February 12th 2026

User Agreement for LinkedClient

GENERAL

Information about LinkedClient

These terms and conditions (the "Terms") are applicable to all services provided by LinkedClient AB (Reg. No. 559275-2769) "LinkedClient", "us", "our" or "we").

By "you" we mean the legal entity that is ordering Services under these Terms, any of your affiliates together with your and your affiliates' employees and representatives.

When we refer to the "parties" we mean you and us together.

Contact information

You may contact us by using our dedicated support email: support@linkedclient.com

Agreeing to the terms

By creating an Account you agree to the Terms. Please make sure that you have read and understood the Terms beforehand. If you do not agree to these Terms, you must not create an Account or use the Services.

Definitions

"Account" means the account that is created in the App.

"App" means our application (app.linkedclient.com / ai.linkedclient.com).

"Contact Information" means the information set out above.

"Functions" means the Site, the App, your Account and the Services, jointly.

"Privacy Policy" means our Privacy Policy (<https://www.linkedclient.com/privacy-policy>) which describes how we process your personal data.

"Services" means the services described under section "Services" below which we have made available through the App, together with any such other related goods, equipment, services and information made available by us to you.

"Third Party Applications" means, in these Terms, online, web-based applications and offline software products or services that are a) provided by third parties, b) interoperate with us, and c) may be either separate or integrated with us and whether or not such are indicated by us as being third-party applications.

SERVICES

Description of the services

We provide a Software solution designed to streamline business processes and enhance productivity (the "Services"). More information about the Services can be found on the Site (<https://www.linkedclient.com>) and in the App.

Setting up an account

Upon signing of the contract, an Account will be created for you, and the log-in details will be sent to your email address. You are not allowed to transfer the Account to others. Once an Account has been successfully created, the Services will be available and ready to use.

YOUR OBLIGATIONS

Eligible customers

We offer the Services to companies and other legal entities. You warrant that you are authorized to enter into these Terms on the behalf of the legal entity as well as to use all Functions.

These Terms constitute the entire agreement between us in relation to the Services. You warrant that the persons (e.g. employees and representatives) you authorize to create Accounts and use the Services have read and understand the Terms. You are at all times responsible for the use of Services under these Terms, including by such persons - as if it was you using the Services.

Use of the functions

When you use the Functions, you must always comply with all applicable laws, regulations and public orders. You shall not access the Site or the App other than through interfaces provided by us and as otherwise expressly authorized under these Terms. You may not use the Functions in a manner contrary to our, or any third party's, rights and interests. You agree to comply with all instructions and recommendations provided by us from time to time. You agree to be responsible for all activities that occur under your Account. Credentials for your Account must be kept secure at all times and you are forbidden to share data relating to your Account with any third parties. Should you suspect that your Account or your credentials have been or are being used by a third party you must contact us immediately by using our Contact Information.

You also agree not to:

- Defame, abuse, harass, threaten or otherwise violate the legal rights of any third party or us;
- Publish, post or - in any other way express - any material or information that is inappropriate, defamatory, infringing, obscene, pornographic, racist, terrorist, politically slanted, indecent or unlawful;
- Contribute to destructive activities such as dissemination of viruses, spam or any other activity that might harm us, the Site and/or the App in any way;
- Monitor the Services' availability, performance or functionality for any competitive purpose, meaning, for example that you agree not to access the Services for the purpose of developing or operating a competitive product or service or copying the Services' features or user interface; or
- Resell or in any way redistribute results generated in the App or use the Services in order to create a competing service or product.

We may have to suspend the supply of any of the Functions to:

- Deal with technical problems or make minor technical changes; or
- Update changes to the Functions to reflect changes in applicable laws regulatory requirements.

We will contact you in advance in the event we need to suspend the supply of any Service.

This does not apply if the problem is urgent or an emergency.

We are entitled to decline or adjust an order from you and close down your Account in the event that you provide us with untrue, inaccurate, not current, or incomplete information when creating your Account. This shall also apply if you fail to comply with these Terms (for example if you have not paid for the Services in time) or other mandatory provisions by law. Upon occurrence of any of these events, we will contact you and request that you remedy your breach of these Terms.

Your provision of content

The App includes functions for uploading and storing of files and other information provided or created by you ("Content"). You are responsible for all distribution and other actions by you.

By adding Content to the App, you warrant that you are a) the owner of the uploaded Content or b) entitled to manage the Content in such a way that the Content or your use of the Content in no way violates any applicable legislation. We will not supervise whether any Content is lawfully uploaded or distributed through the App.

By adding Content to the App, you are aware that, depending on the settings of your Account, such Content might be shared with others. We are not liable for any loss of Content and we advise you to always keep your own backup of your Content. We do not take any responsibility with regards to the validity of Content provided or created by you.

PRICES AND PAYMENT

Price Information

You are obligated to pay all applicable fees as detailed in your personal agreement and as outlined on the signup page and within the app's billing section.

Payment Information

By agreeing to these terms, you consent to make payments using a credit card, debit card or other payment method agreed to with LinkedClient. We reserve the right to suspend your Account in the event of non-payment until all incurred charges are settled. Late payments will attract additional fees and interest charges. Should there be any delay in payment, an monthly interest rate of 8% will be applied to the outstanding balance, accruing daily from the due date until the payment is fully made, thereby increasing the total amount due under this agreement.

Non-Payment as Non-Cancellation

It's crucial to understand that failure to make a payment does not equate to a cancellation or termination of the service. Such instances do not relieve you of your obligations under the terms of service. Continued non-payment will not be considered an implicit termination of your agreement with us.

Service Termination Procedure

To terminate your service, you must log into the platform and complete the subscription termination process. This procedure ensures clarity and finality in the termination of services. No representatives of LinkedClient have the authority to terminate your subscription for any reason if the above conditions are not fulfilled.

Debt Collection Rights

LinkedClient reserves the right to initiate debt collection processes through legal channels in instances of non-payment. This includes, but is not limited to, pursuing collection actions for payments not made through your chosen methods such as credit card, debit card, invoice, or other. LinkedClient reserves the right to charge the client for any additional costs incurred and an 8% monthly interest charge.

Right to Sell Debt

In the event of non-payment, LinkedClient maintains the authority to sell or assign the outstanding debt to third parties. This applies when payments fail through any selected methods, ensuring our ability to recover the owed amounts.

Service Suspension for Unpaid Debt

Should there be an unpaid debt to LinkedClient, we are entitled to suspend or restrict your access to the platform until such debt is fully paid. This measure is taken to enforce the terms of service and does not constitute a termination or cancellation of the service agreement.

Interest on Unpaid Debt

For any debts that remain unpaid to LinkedClient, a monthly interest rate of 8% will be levied on the unpaid balance. This interest will accumulate daily from the due date until the entire debt is settled. The implementation of this interest rate underscores our commitment to ensuring payments are made promptly and is in line with the terms of service and applicable legal requirements.

Refunds

Unless otherwise expressly set out in these Terms, we do not provide refunds, credits for any unused Account or credits by reason of your dissatisfaction with the Products and/or the Functions.

TERM AND TERMINATION

Term

The term for our Services commences upon ordering of the Services and shall remain in force until terminated by either party. To terminate your service, you must log into the platform and complete the subscription termination process.

Termination

Upon termination, your right to access the Services will be revoked immediately, unless otherwise agreed. We will also delete or anonymise any personal information about you, with exception for any personal information that we are required to keep by law.

Any Services still ongoing upon termination shall be carried through in accordance with these Terms. Obligations arising from any breach of contract during the term of these Terms shall not be affected by termination. Upon termination you are obligated to continue payment of the Services during the 31-day termination period.

To avoid any confusion – if you have paid for a 6 or 12 month period in advance (or longer) no refunds will be made upon termination.

Early termination

We reserve the right to terminate the contract with you if you:

- Breach or otherwise violate these Terms or any other provisions set up by us; or
- Use the Site, the App or the Services in any way that does not comply with the intended purposes or is otherwise harmful for us or any third person.

OUR LIABILITY

Liability

Our liability to you will be limited as follows:

- LinkedClient shall not be liable to you, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with any contract between us; and
- LinkedClients total liability to you for all other losses arising under or in connection with any contract between us, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall be limited to the total sums paid by you for Services under the applicable order/contract.

Defects and delays beyond our control (force majeure)

We are not responsible for delays and defects outside our control. If our suppliers are delayed by an event outside our control, then we will contact you as soon as possible to let you know and we will take steps to minimise the effect of the delay. Provided that we do this we will not be liable for defects and delays caused by the event, but if there is a risk of substantial defect or delay you may contact us to end the agreement and receive a refund for any Services you have paid for but not received.

CONFIDENTIALITY

During the term of these Terms and thereafter, the parties undertake not to disclose to any third party information regarding these Terms, nor any other information that the parties have learned as a result of these Terms, whether written or oral and irrespective of form ("Confidential Information").

The parties agree and acknowledge that the Confidential Information may be used solely for the fulfilment of the obligations under these Terms and not for any other purpose. The receiving party further agrees to use, and cause its directors, officers, employees, sub-contractors or other intermediaries to use, the same degree of care (but not less than reasonable care) to avoid disclosure or use of Confidential Information.

The confidentiality undertaking above shall not apply to any Confidential Information that the Receiving Party can establish is or becomes available to the public (otherwise than by breach of this Agreement or any other confidentiality undertaking).

Each party also undertakes to ensure that any information disclosed under this section, to the extent possible, shall be treated confidentially by anyone receiving such information. This confidentiality undertaking shall remain in force three (3) years after the termination of the Terms.

CHANGES & ADDITIONS

We may modify these Terms at any time. In the event of changes which are not minor and may affect you, you will be notified via email or via the App. You are responsible for keeping yourself informed of any changes to the Terms. The latest version of the Terms will be available in the App. Amendments to the terms and conditions become effective the business day following the day they are posted.

All new functionalities, features and content introduced and added to the Services, the Site or the App will be subject to what is stipulated in the Terms.

COMPLAINTS AND CUSTOMER SUPPORT

If you have any complaints, please contact our support department by using support@linkedclient.com

PRIVACY

You acknowledge that you are the data controller for any personal data processed by us on your behalf in conjunction with your use of the Services.

More information about how we process personal data can be found in our Privacy Policy.

LINKEDCLIENT will deal with your personal data in accordance with our obligations as set forth through the GDPR. Please reach out to us should you have any questions regarding our use or storage of your data.

For it to be permissible for us to process personal data there must always be support for said treatment within the GDPR, so-called lawful basis. Such lawful basis may include:

- **Consent** from the Data Subject
- That the processing of personal data is necessary to **fulfill the terms of an agreement** with the Data Subject, for example in relation to the use of the Platform (i.e., Terms of Use).
- **Fulfilling a legal obligation**, for example storing certain information due to legislation regarding certain accounting standards and practices. This could also be the case when handling opt-out settings requests concerning your rights as a Data Subject in accordance with the GDPR.
- A weighing of interests when we have a **legitimate interest** in using your data, for example for statistical purposes and to market our services and prevent fraud.

We process your personal data based on:

- **fulfilling the terms of our agreement** when we provide our services in accordance with our Terms of Use;
- a weighing of interests when we have a **legitimate interest** in using your data for statistical purposes and to market our services, as well as to prevent fraud
- a **legal obligation** for handling opt-out requests concerning your rights in accordance with the GDPR

You have the right to demand deletion of your personal data. This means that you have the right to demand that your personal data is removed if it is no longer necessary for the objectives for which it was gathered. There may exist legal requirements stating that we may not immediately delete personal data (for example in terms of auditing and taxation related legislation). We will in any such case cease the processing being done for any other reasons than to adhere to the legislation of GDPR.

If you do not want us to process your personal data for direct marketing, you always have the right to object to such processing. This is done either by unregistering in each specific email or by sending us an email at support@linkedclient.com. When we have received your objection, we will cease the processing of personal data for any such

PROPERTY AND INTELLECTUAL PROPERTY RIGHTS

Our rights

The Site and the App are owned and operated by LinkedClient. All copyrights, trademarks, trade names, logos and other intellectual or industrial property rights held and used by us as well as those presented in the Functions (including titles, graphics, icons, scripts, source codes etc.) are our property or third party licensors' property and must not be reproduced, distributed, sold, used, modified, copied, limited or used (in whole or in part) without our written consent.

License

LinkedClient grants you a non-exclusive right and licence to use the App and the Services for the sole purpose of us providing the App and the Services to you. Upon expiry or termination of this agreement, this right and licence shall end.

Respect for our property

You must not tamper with, attempt to gain unauthorised access to, modify, hack, repair or otherwise adjust any of our material, hardware, source-codes or other information for any purposes.

Respect for our intellectual property

The Services and other information, including all associated intellectual property rights,

provided and made available by us, remain our exclusive property. You may not use our exclusive property for commercial or any other purposes without our written consent.

GOVERNING LAW AND DISPUTES

Swedish law shall apply to these Terms.

Any dispute, controversy or claim arising out of or in connection with these Terms, or the breach, termination or invalidity thereof, shall be finally settled by the competent ordinary court.

COMPANY INFORMATION

LinkedClient AB is an entity registered in Sverige.

Registered address: KIVRA: 559275-2769 Reg. No.: 559275-2769 VAT No.:
SE559275-276901